

ADDRESS

Arts United of Greater Fort Wayne

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www ArtsUnited.org Miriam Morgan
VP of Arts Campus Administration, COO

To whom it may concern,

It is my great pleasure to recommend Dave Brotman and DBS Audio for your audio systems project. Arts United, a private non-profit, first contracted DBS in 2007 to install a new live audio system for our 550 seat mainstage auditorium. The venue, having no equal and internationally significant for its architecture and architect required a system that had as light a touch on the building but could support a wide variety of performances. Our theater hosts plays, musicals, lectures, film, concerts, comedy, dance, and a wide array of community events. Our requirements included ease of use for volunteers and seasoned technicians alike, superb audio quality for the variety of applications, management of acoustic challenges as it's a fully encased concrete theater, and quality equipment that would withstand 15 or more years of use.

Dave and his team were exceptional to work with. Punctual, prepared, every detail was thought out ahead of time and the install and room tuning was very efficient, necessary because our down time is limited. Not only did DBS bring a vast array of knowledge to the equipment selection and installation, but their team has a wide range of live audio control and mixing knowledge which translated to a beautifully tuned room and exceptional commissioning training for our staff.

Our ongoing relationship with DBS includes routine service for our audio equipment and room tune-ups, and we receive the same quality service for those which we received during initial installation. I can personally attest that not only does Dave and his DBS team go above and beyond for the work for which they are contracted, but they have been fantastic at providing customer service, attending to our calls and emails, and even taking additional time to address operator error issues. I can enthusiastically recommend the DBS Audio team for any audio system purchase or installation, and happily look forward to the next time we are able to work with them.

Sincerely,

Miriam Morgan

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